

Jeremy C. Beaver

jcbeaver@jeremybeaver.com

EMPLOYMENT HISTORY

Parx Casino & Racing

Bensalem, PA

Senior Systems Administrator

Dec. 2006 to present

- Administer and monitor the Gaming and Wagering systems to ensure connectivity.
- Establish and maintain network user accounts, passwords, users environment, directories and security in a Windows 2003/2008 Active Directory domain and an IBM AS/400.
- Administer and maintain 2010 Microsoft Exchange Server virtual machines connected to a clustered SAN.
- Install, test and implement network software and services, system administration and diagnostic tools for Windows and iSeries.
- Maintain HP ProLiant and Blade servers running a combination of Windows, Linux and DOS.
- Maintain EMC/UCS SAN environment of VMware ESX vSphere utilizing 100+ virtual servers and desktops.
- Administer and maintain Blackberry Enterprise Server supporting 60+ users.
- Corporate lead for for SQL Administration, Active Directory Administration, Blackberry Server Administration, Shared Printer Deployment & Administration, Exchange 2010 Mailbox Archiving.
- Assist in training System Administrators, System Operators and Help Desk personnel.
- Coordinate "on-call" rotation and shift scheduling.

Applied Card Systems

Glen Mills, PA

Senior Client/Server Support Technician

Feb. 2005 to Dec. 2006

- Work with team members in the implementation, support, and upgrades of 150+ Dell Server based hardware and software components in a Windows 2000/2003 Active Directory domain.
- Administer Wausau ImageRPS, Data Management, HRIS, and McAfee ePolicy Orchestrator servers and applications.
- Daily backup responsibilities using Veritas Backup Exec and ARCserve Backup software solutions.
- Corporate-wide Lead for SEARCH Application Processing System and Site Lead for SNA servers and applications.

Wakefern Food Corporation

Edison, NJ

Help Desk Support Specialist

Nov. 2004 to Feb. 2005

- Provide technical phone support for 47,000 users that encounter issues with POS software and hardware, printers and registers.
- Manage and document the life cycle of each call using web-based Magic Service Desk software.
- Maintain and reset suspended, revoked and locked passwords.

ComputerTraining.com

Bensalem, PA

Junior Trainer

Oct. 2004 to April 2005

- Assist student body with course material including Windows XP Pro, Windows Server 2003 and ISA.
- Assist MCT Instructor with material preparation and classroom network technical support.
- Administer, test and support Microsoft practice labs prior to student participation.

Rockwell Transportation Services, Inc.

Perkasie, PA

Operations Dispatcher

June 2002 – Feb. 2004

- Scheduled and organized freight carriers to deliver products to assigned destinations in the 48 State and Canada on time and within customer-set parameters.
- Worked with customer service, sales, dispatch and drivers to troubleshoot and managed all issues relating to quality and customer service to maintain customer satisfaction and acceptable profit margins.
- Established, developed and maintained a professional working relationship with dispatchers and drivers.

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EDUCATION/CERTIFICATIONS

Certifications:

- **MCSE** (Microsoft Certified Systems Engineer) 2004
- **MCSA** (Microsoft Certified Systems Administrator) 2004
- **CCNA** (Cisco Certified Network Associate) 2004-2007

ComputerTraining.com

- Microsoft and Cisco Certification Training *Bensalem, PA
April 2004 to Oct. 2004*

West Chester University of Pennsylvania

- Bachelor of Arts in Communication Studies *West Chester, PA
Aug. 1995 to May 1999*
- Minor in Journalism

TECHNICAL INVENTORY

- **Systems:** Microsoft Windows 95, 98, NT 4.0, ME, 2000, XP, Server 2003, Server 2008; Mac OS X 10.5; VMWare; Citrix Xen;
- **Hardware:** PCs; Dell Servers; HP Servers; IBM AS/400; Cisco Switches, Routers and Hubs; MacBook; NAS/SAN; Cisco UCS; Cisco IP Phones; Bally TableView; HP printers; Toshiba printers; Cisco Ironport;
- **Software:** MS Office Suite; MS Exchange; VMWare vSphere; SolarWinds; Wordpress; DataMagine; MS SQL 2005/2008; Symantec Endpoint Protection; Blackberry Enterprise Server; Adobe Acrobat; Firefox; WSUS; Ultra VNC; Nagios; Visio 2003; Symantec Backup Exec; Net Backup;
- **Networking:** DNS; WINS; DHCP; FTP; Routing; TCP/IP; Windows Network Security; LAN/WAN

ORGANIZATIONS

Highlands Community Association

Board of Directors: Secretary

Communications Committee: Web Content

*Chalfont, PA
Aug. 2010 to present*

Phi Delta Theta International Fraternity (ΦΔΘ)

Alumnus in Good Standing

*West Chester, PA
April 1996 to present*